

Love boats! Enjoy problem solving? This may be the right career opportunity for YOU!



Pantaenius is an international family business. You'll join a small professional team, passionate about the boating industry. With a focus on teamwork your voice will be heard, recognised and rewarded. We believe that Company goals can only be achieved through a committed, enthusiastic & collaborative team.

Find more than a career. Gain a family.

Claims Handler

You will liaise with claimants, internal and external stakeholders, ensuring the claims handling process is resolved reflecting the brand's worldwide reputation for settling claims fairly, quickly and professionally.

Essential Activities

- Manage the claim evaluation process, gather information, interview stakeholders and investigate damages on a case by case basis
- Determine the best resources to complete the claim (price negotiation and alternative solutions). Thinking outside the box a necessity!
- Review, process, and track supplier payments in accordance with negotiated terms

Requirements

- High School Certificate; some further qualification preferred
- Experience with claims/sales and negotiation or profound knowledge about boats (motor or sail)
- Strong customer service focus
- The ability to establish key relationships with all stakeholders
- Knowledge of Microsoft Office and phone systems

We are a leading boat insurance specialist, a growing and evolving service brand. We offer all staff work life balance.

What really sets us apart is our people. If you are looking for a rewarding opportunity to grow with an international organisation that values and rewards its employees, please apply below.

Apply now! Email your CV and Cover letter to michaela@pantaenius.com.au

